


Understanding your new look gas statement

In our ongoing efforts to improve the level of service we deliver to you our customer, we are pleased to introduce our new look gas statement which we hope you will find easier to understand.

- 1 Invoice name and address
- 2 Supply address
- 3 Billing period
- 4 Your customer number
- 5 Previous balance
- 6 Accumulating payments and charges since your last bill (if applicable)
- 7 Invoice amount due for this period
- 8 Balance
- 9 Remittance advice slip to return with postal payments

If you would like any further assistance regarding your new gas statement, please use the contact information below and we will be delighted to help.



Jersey Gas Company Limited

Mr M Y Bill
Thomas Edge House
Tunnell Street
St Helier
Jersey
JE2 4LU

Smell Gas or Fumes?
Call 755555 immediately

24 hour emergency line.
Jersey Gas checks all suspected leaks and reports of fumes free of charge.

Contact Information

Call us: Monday-Friday, 8:30-17:00

All Enquiries 01534 755500
Payments 01534 755580
Billing Enquiries 01534 755592

In person: Monday-Friday 9:00-17:00
The Energy Centre, Tunnell Street, St Helier, Jersey, JE4 8RE

Showroom: Monday-Friday 9:00-17:00; Saturday 9:00-16:00

Web: www.jsygas.com

Bill date: 26 June 2012

Bill period from: 20 January 2012

Bill period to: 19 April 2012

Customer Number: 123456

Your gas statement

Supply address: 1 Gas Close, Lpg Drive, Island Wide, Jersey, JER 53Y

Your previous closing balance	£	89.87	<i>in credit</i>
Transactions since your last bill:			
Payment Received	07/02/2012	50.00	<i>credit</i>
Payment Received	07/03/2012	50.00	<i>credit</i>
Payment Received	10/04/2012	50.00	<i>credit</i>
Add amount due for this period <small>(see over for invoice no. 940059721)</small>		253.37	<i>charge</i>
New account balance		£13.50	<i>payment as below</i>

REMITTANCE ADVICE

Customer Number	123456	
Invoice Number	940059721	Amount of remittance

Your regular automated bank payments will be applied to this account as normal

Mr M Y Bill, Thomas Edge House, Tunnell Street, St Helier, Jersey, JE2 4LU

Payment methods are listed on the back of this statement.

Jersey Gas Company Limited
The Energy Centre, Tunnell Street, St Helier, Jersey, JE4 8RE

Billing enquiries telephone **01534 755592**

www.jsygas.com



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Understanding your new look gas invoice

In our ongoing efforts to improve the level of service we deliver to you our customer, we are pleased to introduce our new look gas invoice which we hope you will find easier to understand.

- 1 Invoice number
- 2 Meter reading and conversion information for gas used
- 3 Total gas usage in kWh (units)
- 4 Tariff information and details
- 5 Price in pence per kWh (units)
- 6 Total charges for gas used
- 7 Standing charges (if applicable)
- 8 GST charges
- 9 Total invoice amount
- 10 Customer information

If you would like any further assistance regarding your new gas invoice, please use the contact information below and we will be delighted to help.

Your gas invoice									
Jersey Gas Company Limited (Reg. No 33) GST No. 001586						Bill Date: 26 June 2012 Customer Number: 123456 Invoice Number: 940059721			
Gas Reading									
Meter Serial No.	Meter Type	Read Type	Read Date	Current Read	Previous Read	Volume	Conversion	kWh	
450475	M	Actual	19/04/2012	03950	03691	259 m ³	x 6.9343	1,795.9837	
Total								1,795.9837	
Gas Meter Types									
M = Metric meter, volume is measured in cubic metres (m ³) 1 cubic metre of gas is the equivalent to 6.9343 Units (6.9343 kWh)									
Tariff									
Meter Serial No.	Tariff								
450475	Super Economy 24		The Super Economy tariff is a two-tier tariff, the price charged is reduced when you consume over 54.79 Units per day over your billing period.						
Gas Charges from 20 January 2012 to 19 April 2012 (91 days)									
Super Economy 24									
From 20-JAN-2012 to 19-APR-2012				1,795.9837 kWhs	11.81 p per kWhs		£212.11		
Total (of the above)				1,795.9837 kWhs			£212.11		
Add Daily Standing Charge from 20-JAN-2012 to 19-APR-2012 (91 days)						32.08 p per day		£29.19	
Total supply charges before GST								£241.30	
GST @ 5%								£12.07	
Total supply charges inc GST								£253.37	
10									
For terms and conditions please see our website at www.jsygas.com . If you have difficulty paying your bill, please contact us on 01534 755500. Options available to pay your gas bill									
Direct Debit		This guarantees any relevant settlement discount and saves you time. If you would like to take advantage of this facility, please telephone us on 01534 755580.							
Card Payments By Post		Bills may be paid on-line by visiting our website www.jsygas.com or alternatively by telephoning 01534 755580. Please make your cheque payable to "Jersey Gas Company Limited" and post to P.O. Box 169, Thomas Edge House, Tunnell Street, St Helier, Jersey JE4 8RE. If a receipt is required, please enclose a stamped addressed envelope.							
Refund if in credit		If you require a refund from your gas account, please complete the Refund Form on our website or telephone our Billing Section on 01534 755592.							
Tariff		Your invoice is based on the tariff detailed above. To ensure that you are being charged on the most cost effective tariff, please contact us on 01534 755592 for further advice.							

Jersey Gas Company Limited
The Energy Centre, Tunnell Street, St Helier, Jersey, JE4 8RE

Billing enquiries telephone 01534 755592

www.jsygas.com

Gas
Jersey Gas Company Limited